

Deficiency Information

On October 21, 2021, the City of Horicon was informed by the Wisconsin DNR that the required cross-connection program was deficient. On that date, there were 128 non-residential cross-connection inspections that were overdue. All inspections were required to be completed by December 31, 2022. By the end date, the city was 96% complete, missing only 5 inspections. The city completed the 5 outstanding inspections on 1/18/2023. On 1/19/2023 the DNR issued a public notification order, requiring the City to provide public notification for a treatment technique violation.

What Is a Cross-Connection?

A cross-connection is an actual, or potential, connection between the public water supply system and a source of contamination or pollution. The most common cross-connection is a garden hose, which is easily connected to the public water supply system and can be used to apply a variety of potentially dangerous substances including chemicals and fertilizer. Other common cross-connections include boilers, pressure washers, toilets, pools, and lawn irrigation systems. Water normally flows in one direction, from the public water system through a customer's cold or hot water plumbing system, to a faucet or other plumbing fixture. Under certain conditions, water can flow in the reverse direction, pulling contaminants into the water supply.

What does this mean for you?

- Cross-Connections inspections are completed to prevent any contamination of the water supply. This notice **DOES NOT** mean there has been contamination.
- Cross-Connection inspections will continue on a regular basis to continue preventing contaminants from entering the water supply.
- The Horicon Utilities is working hard to keep the drinking water safe for everyone.
- If you have any concerns about your drinking water, please feel free to contact the Horicon Utilities at any time.
- **Please see notice below.**

Important Information about your Drinking Water

Horicon Waterworks Failed to Take Corrective Action Following Identification of Significant Deficiency

On October 12, 2021 the Wisconsin Department of Natural Resources performed a detailed inspection and evaluation of our drinking water system, called a sanitary survey. During this sanitary survey, they identified one significant deficiency in our system. The significant deficiency was identified because a past inspection deficiency had not been corrected as required. Specifically, an adequate non-residential cross connection control program had not been implemented.

As our customers, you have a right to know what happened and what we are doing to correct this situation. As required by EPA's Ground Water Rule, the DNR set deadlines for the City to develop a plan to correct this deficiency. However, we failed to implement meet this deadline and have therefore violated a requirement of the Ground Water Rule.

What precautions should be taken at this time?

You do not need to use an alternative (e.g., bottled) water supply. However, if you have specific health concerns, consult your doctor.

What does this mean?

This significant deficiency has the potential to result in lack of proper oversight of the water system and cross connection contamination. This is not an immediate risk. If it had been, you would have been notified immediately.

What is being done to correct the problem?

Corrective action(s) taken: All non-residential cross-connection inspections have been completed at the time of this notice. The City of Horicon has implemented a robust cross-connection program that will continue to inspect cross-connections on required intervals and correct deficiencies.

If you have questions regarding the safety of our drinking water, please contact:

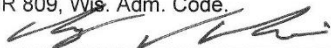
Cody Vanderhei

(920) 485-3540

Name of Responsible Person	Area Code-Telephone Number		
404 E Lake St.	Horicon	WI	53032
Street Address	City	State	Zip

I certify that the information and statements contained in this public notice are true and correct and have been provided to consumers in accordance with the delivery, content, format, and deadline requirements in Subchapter VII of ch. NR 809, Wis. Adm. Code.

X



Signature

1/25/2023

Date

Tier 2 Notice

***Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*